

Consultation on draft waste strategy [Long questionnaire]

Thanks for taking the time to give us your views.

If you have any questions about this consultation, contact our waste team at waste.strategy@n-somerset.gov.uk or by phone on 01934 888 802.

This consultation runs from 1pm on Wednesday 23 June to 1pm on Wednesday 18 August 2021.

This questionnaire asks about 12 aspects of our strategy and waste:

1. Our Targets
2. Reducing Waste
3. Reuse
4. Recycling
5. Black Bins
6. Composting
7. Communication material
8. Commercial Waste Service
9. Enforcement and Tackling Environmental Crime
10. Street Cleansing
11. Household Waste Recycling Centres
12. Overall

There are a few must-answer questions, like Q1. Otherwise, you can pick and choose which sections to answer.

Q1 *Are you responding to this consultation...?					
If you want to take part wearing two hats you'll need to do the questionnaire twice: e.g. one as an individual and the other representing your organisation.					
As an individual (this survey is anonymous)					
Giving the official response on behalf of a town or parish council					x
Giving the official response on behalf of another public, voluntary or community organisation					
Giving the official response on behalf of a business (anonymous and includes questions about commercial waste)					
Q1a *What's the name of your organisation?		Tickenham Parish Council			
*What's your name and role in the organisation?		Vena Prater, Clerk			
*What's your email address?		clerk@tickenhampc.org.uk			
1: Our targets					
The targets in our strategy are...					
<ol style="list-style-type: none"> 1. By 2030, reduce our residual waste (waste that is not recycled or reused) by 15% of the 2019/20 level 2. Increase our recycling rate to 70% by 2030 3. Have zero waste sent to landfill from household kerbside collections by the end of 2021 4. Improve our recycling facilities and offer food waste recycling collections to flats 5. Offer the commercial waste service to all local businesses and schools and be the main waste removal service for events in the area 6. Reduce incidents of litter and fly-tipping and improve how fly-tips can be reported 7. Improve the appearance of our streets and open spaces 					
You can get more detail in the Draft Strategy on our main consultation page.					
Q2a Overall do you think these targets are...?					
By 2030, reduce our residual waste (waste that is not recycled or reused) by 15% of the 2019/20 level					
Too ambitious		Not ambitious enough		About right	x
Q2b Increase our recycling rate to 70% by 2030					
Too ambitious		Not ambitious enough		About right	x
Q2c Have zero waste sent to landfill from household kerbside collections by the end of 2021					
Too ambitious		Not ambitious enough		About right	x

Q2d Improve our recycling facilities and offer food waste recycling collections to flats					
Too ambitious		Not ambitious enough		About right	x
Q2e Offer the commercial waste service to all local businesses and schools and be the main waste removal service for events in the area					
Too ambitious		Not ambitious enough		About right	x
Q2f Reduce incidents of litter and fly-tipping and improve how fly-tips can be reported					
Too ambitious		Not ambitious enough		About right	x
Q2g Improve the appearance of our streets and open spaces					
Too ambitious		Not ambitious enough		About right	x
Q2h Progress towards a circular economy where waste is treated as a valuable resource rather than disposed of					
Too ambitious		Not ambitious enough		About right	x
Q3 Do you have any comments about these targets?					
Tickenham Parish Council believes the targets to be sensible and achievable.					
Q4 In order to meet our targets to minimise the resources we use and the waste we produce in North Somerset, which are the three most important things for us to do ...?					
Reducing waste					1
Encouraging re-use					2
Increasing recycling					3
Encouraging composting					
Providing effective information (including leaflets, letters, social media)					
Offering a commercial waste service					
Improving the appearance of our streets through street cleaning					
Tackling environmental crime (e.g. fly tipping and littering)					
Improving our recycling centres					
2: Reducing Waste					
Since 2006 we have cut the amount of residual waste collected at kerbside by half, despite population growth. Through community engagement and encouraging people to opt for low waste and reusable options we hope to continue to reduce the amount of residual waste collected at kerbside.					
To what extent do you agree or disagree with each of the following actions, as an effective way for the council to reduce waste?					
Q6a Promote and provide advice on how residents reduce their waste					
Strongly agree		Agree	x	Disagree	Strongly disagree
Q6b Promote reusable nappies through the North Somerset Nappy Scheme					
Strongly agree		Agree	x	Disagree	Strongly disagree
Q6c Promote reusable sanitary products (feminine hygiene products and adult incontinence products)					
Strongly agree		Agree	x	Disagree	Strongly disagree
Q6d Promoting alternatives to single-use items (plastic bags, wet wipes, drink bottles, coffee cups, straws).					
Strongly agree		Agree	x	Disagree	Strongly disagree
Q6e Promote refill options: Promote local refill/zero waste shops, work with 'City to Sea' to encourage local businesses and cafes to create refill water points.					
Strongly agree		Agree	x	Disagree	Strongly disagree

Q7 What else could we do to help reduce waste?							
We suggest that supermarkets are lobbied (again) to reduce the amount of plastic wrapping and the use of one off plastic container use that they undertake. This needs to be combined with public education as supermarkets often trot out the statement: "We would love to reduce our use of plastic wrapping and one off plastic containers but it is what the public want."							
3: Reuse							
Reusing something, either for its original function or a different one, preserves resources, reduces waste and supports a circular economy. Reuse also brings communities together.							
To what extent do you agree or disagree with each of the following actions, as an effective way for the council to promote reuse?							
Q8a Promote and provide advice on how residents reduce their waste							
Strongly agree		Agree	<input checked="" type="checkbox"/>	Disagree		Strongly disagree	
Q8b Promote workshops and run reuse events							
Strongly agree		Agree	<input checked="" type="checkbox"/>	Disagree		Strongly disagree	
Q8c Collaborations with repair groups, charity organisations and housing associations							
Strongly agree		Agree	<input checked="" type="checkbox"/>	Disagree		Strongly disagree	
Q8d Open reuse or repair shop							
Strongly agree		Agree	<input checked="" type="checkbox"/>	Disagree		Strongly disagree	
Q8e Launch or promote a re-paint scheme							
Strongly agree		Agree	<input checked="" type="checkbox"/>	Disagree		Strongly disagree	
Q9 What else could we do to help reuse items?							
See our response to Question 7 above.							
4. Recycling							
North Somerset achieved a recycling rate of 60.6% in 2019/20 (percentage of household waste sent for reuse, recycling or composting), which ranked us ninth in England.							
Although we have one of the highest recycling rates in England, a waste audit carried out on 250 households found that 45% of the average household bin is made up of waste which could have been recycled. The largest proportion was food waste which made up on average 27% of the black bin.							
To what extent do you agree or disagree with the following actions, as an effective way for the council to promote food waste recycling?							
Q10a Continue to promote and provide containers for weekly food waste collections							
Strongly agree		Agree	<input checked="" type="checkbox"/>	Disagree		Strongly disagree	
Q10b Communicate information and advice to residents to help reduce food waste in line with national campaigns such as Love Food Hate Waste							
Strongly agree		Agree	<input checked="" type="checkbox"/>	Disagree		Strongly disagree	

<p>Q11 What else could we do to encourage recycling?</p> <p>5. Black bins If everyone put everything that can be recycled into their recycling box you could help save the council over £1 million a year and support our aim to be carbon neutral local authority. Although we have one of the highest recycling rates in England, a waste audit carried out on 250 household found that 45% of the average household bin is made up of waste which could have been recycled. A change in black bin collections could significantly reduce the amount of recyclable waste in the black bin and reduce the associated carbon emissions. There are three options to be considered that could help to minimise waste and increase recycling:</p> <ol style="list-style-type: none"> To remain on a fortnightly black bin collection but with the provision of a smaller bin (140 litre compared to the current 180 litre bin). This has already taken place in South Gloucestershire and Bath and North East Somerset, however, replacing bins across North Somerset could cost over £1million. To remain on the same size 180 litre bin and move to a three weekly black bin collection service. We estimate this could save ~£230,000 a year by reducing waste sent to landfill or energy from waste and as you can keep the same bin there would be no additional cost to supplying and delivering new bins. To provide a larger 240 litre black bin and move to a four weekly black bin collection service. We estimate this could save ~£469,000 a year in disposal costs by reducing waste. Moving to four weekly collections would however require a larger bin than you have now to ensure you have the capacity for non-recyclable waste and this could cost over £1.2 million. 																															
<p>Q12a Which one of these options is the least acceptable to you?</p> <table border="1"> <tr> <td>Smaller black bin (140 litres) collected fortnightly</td> <td colspan="7">Least acceptable</td> </tr> <tr> <td>Same size black bin (180 litres) collected every three weeks</td> <td colspan="7"></td> </tr> <tr> <td>Bigger black bin (240 litres) collected every four weeks</td> <td colspan="7"></td> </tr> </table>								Smaller black bin (140 litres) collected fortnightly	Least acceptable							Same size black bin (180 litres) collected every three weeks								Bigger black bin (240 litres) collected every four weeks							
Smaller black bin (140 litres) collected fortnightly	Least acceptable																														
Same size black bin (180 litres) collected every three weeks																															
Bigger black bin (240 litres) collected every four weeks																															
<p>Q12b Which one of these options is the most acceptable to you?</p> <table border="1"> <tr> <td>Smaller black bin (140 litres) collected fortnightly</td> <td colspan="7"></td> </tr> <tr> <td>Same size black bin (180 litres) collected every three weeks</td> <td colspan="7">Most acceptable</td> </tr> <tr> <td>Bigger black bin (240 litres) collected every four weeks</td> <td colspan="7"></td> </tr> </table>								Smaller black bin (140 litres) collected fortnightly								Same size black bin (180 litres) collected every three weeks	Most acceptable							Bigger black bin (240 litres) collected every four weeks							
Smaller black bin (140 litres) collected fortnightly																															
Same size black bin (180 litres) collected every three weeks	Most acceptable																														
Bigger black bin (240 litres) collected every four weeks																															
<p>Q13 What are your main concerns about any changes to the black bin collections?</p> <p>Our main concern is the waste created by the ditching of the existing plastic bins and replacement with other plastic bins</p> <p>The next questions are about flats. If you do not want to answer these, move on to the next section.</p>																															
<p>To what extent do you agree or disagree with the following actions, as an effective way for the council to improve and promote recycling in flats?</p>																															
<p>Q14a Work in partnership with resident groups and managing agents</p> <table border="1"> <tr> <td>Strongly agree</td> <td></td> <td>Agree</td> <td>X</td> <td>Disagree</td> <td></td> <td>Strongly disagree</td> </tr> </table>								Strongly agree		Agree	X	Disagree		Strongly disagree																	
Strongly agree		Agree	X	Disagree		Strongly disagree																									
<p>Q14b Offer food waste collections for flats</p> <table border="1"> <tr> <td>Strongly agree</td> <td></td> <td>Agree</td> <td>X</td> <td>Disagree</td> <td></td> <td>Strongly disagree</td> </tr> </table>								Strongly agree		Agree	X	Disagree		Strongly disagree																	
Strongly agree		Agree	X	Disagree		Strongly disagree																									
<p>Q14c Improve recycling facilities with better signage</p> <table border="1"> <tr> <td>Strongly agree</td> <td></td> <td>Agree</td> <td>X</td> <td>Disagree</td> <td></td> <td>Strongly disagree</td> </tr> </table>								Strongly agree		Agree	X	Disagree		Strongly disagree																	
Strongly agree		Agree	X	Disagree		Strongly disagree																									
<p>Q15 What else could we do to make it easier for people who live in flats to recycle more?</p>																															
<p>6. Composting Composting at home for just one year can save greenhouse gases equivalent to all the carbon dioxide your kettle produces annually. It therefore has the potential to reduce our carbon footprint in the recycling and waste sector significantly and contribute towards a net zero carbon local authority.</p>																															
<p>To what extent do you agree or disagree with the following actions, as an effective way for the council to promote composting?</p>																															
<p>Q16a Provide discounted compost bins</p> <table border="1"> <tr> <td>Strongly agree</td> <td></td> <td>Agree</td> <td>X</td> <td>Disagree</td> <td></td> <td>Strongly disagree</td> </tr> </table>								Strongly agree		Agree	X	Disagree		Strongly disagree																	
Strongly agree		Agree	X	Disagree		Strongly disagree																									

Q16b Provide free online webinars and workshops to support efficient home composting							
Strongly agree		Agree	<input checked="" type="checkbox"/>	Disagree		Strongly disagree	
Q16c Encourage home composting through attending local events							
Strongly agree		Agree	<input checked="" type="checkbox"/>	Disagree		Strongly disagree	
Q16d Provide information on home composting through social media and leaflets							
Strongly agree		Agree	<input checked="" type="checkbox"/>	Disagree		Strongly disagree	
Q16e Support local community composting sites							
Strongly agree		Agree	<input checked="" type="checkbox"/>	Disagree		Strongly disagree	
Q17 What else could we do to encourage and help with composting?							
7: Communication material							
In order to improve our recycling rate, we must provide targeted education and communication material to everyone in North Somerset.							
Q18 Which is your preferred method to receive information on waste prevention, reuse, recycling and composting?							
Leaflets							
North Somerset Council Website							
North Somerset Council social media pages (facebook: nsrecyclingandwaste; twitter: ns_recycling)							
North Somerset Life (the council's magazine)							<input checked="" type="checkbox"/>
North Somerset Digital Digest (the council's monthly email update)							
Information stickers/hangers on wheelie bins							
Q19 Do you have any suggestions on how we can improve the information we provide?							
8: Commercial Waste Service							
To what extent do you agree or disagree with the following areas of action, as effective ways for the council to promote the commercial waste service?							
Q20a Promote recycling and waste collections from local businesses and one-off events							
Strongly agree		Agree	<input checked="" type="checkbox"/>	Disagree		Strongly disagree	
Q21 Do you have any suggestions on how we can improve the Commercial Waste Service?							
9: Enforcement and Tackling Environmental Crime							
Everyone has a duty of care for the responsible disposal of their waste and those who allow it to be fly tipped in North Somerset should expect to be caught and fined or prosecuted							
To what extent do you agree or disagree with the following areas of action, as effective ways for the council to tackle litter in North Somerset?							
Q22a Install signs to warn people of the potential fine they could receive for dropping litter to discourage people from doing it							
Strongly agree		Agree	<input checked="" type="checkbox"/>	Disagree		Strongly disagree	
Q22b Support litter pickers through the Adopt-a-Street scheme							
Strongly agree		Agree	<input checked="" type="checkbox"/>	Disagree		Strongly disagree	
Q22c Plan and attend education events							
Strongly agree		Agree	<input checked="" type="checkbox"/>	Disagree		Strongly disagree	
To what extent do you agree or disagree with the following areas of action, as effective ways for the council to tackle fly tipping in North Somerset?							
Q23a Campaign on householder duty of care and business duty of care							
Strongly agree		Agree	<input checked="" type="checkbox"/>	Disagree		Strongly disagree	
Q23b Increase the number of Duty of Care checks on businesses							
Strongly agree		Agree	<input checked="" type="checkbox"/>	Disagree		Strongly disagree	

Q23c Create a council approved waste collector scheme that the public can use to ensure they are fulfilling their Duty of Care							
Strongly agree		Agree	X	Disagree		Strongly disagree	
Q23d Use social media to raise awareness of issues of waste crime							
Strongly agree		Agree	X	Disagree		Strongly disagree	
Q23e Work towards getting better outcomes from investigations							
Strongly agree		Agree	X	Disagree		Strongly disagree	
Q23f Install cameras around fly-tipping hotspots							
Strongly agree		Agree	X	Disagree		Strongly disagree	
Q23g Improve how a fly-tip can be reported							
Strongly agree		Agree	X	Disagree		Strongly disagree	
Q24 Do you have any suggestions on how we can improve how we tackle environmental crime?							
10: Street Cleansing							
Since 2013 we have contracted a private company (Glendale) to do street cleansing in North Somerset. They provide services like emptying litter bins, removing sand and leaves from roads and general street cleansing.							
To what extent do you agree or disagree with the following actions, as an effective way for the council to improve the appearance of our streets in North Somerset?							
Q25a Review litter bin locations and types							
Strongly agree		Agree	X	Disagree		Strongly disagree	
Q25b Work with councils to improve street scene							
Strongly agree		Agree	X	Disagree		Strongly disagree	
Q25c Monitor trends to identify problem areas							
Strongly agree		Agree	X	Disagree		Strongly disagree	
Q25d Plan education events							
Strongly agree		Agree	X	Disagree		Strongly disagree	
Q25e Increase uptake of our Adopt-a-Street voluntary litter picking scheme							
Strongly agree		Agree	X	Disagree		Strongly disagree	
Q25f Continue to ensure that all areas used for events are back to Grade A standard as set out under the code of practice for litter (Environmental Protection Act 1990)							
Strongly agree		Agree	X	Disagree		Strongly disagree	
Q25g Trial an 'On the go' recycling service							
Strongly agree		Agree	X	Disagree		Strongly disagree	
Q26 Do you have any suggestions on how we can improve the appearance of our streets?							
11: Household Waste Recycling Centres (HWRCs) aka 'the tip'							
To continue to reduce residual waste we will look to further improve our three recycling centres and encourage re-use and recycling over disposal.							
To what extent do you agree or disagree with the following actions, as an effective way for the council to improve recycling centres?							
Q27a Divert waste for re-use via a re-use shop							
Strongly agree		Agree	X	Disagree		Strongly disagree	
Q27b Investigate options to expand upon the material accepted for recycling including: plastic film and bags, carpets and mattresses							
Strongly agree		Agree	X	Disagree		Strongly disagree	

Q27c Trial bag splitting: where staff at the recycling centres can ask you to open your black bags of waste to check everything that can be recycled is recycled, and not going in the non-recyclable skip.

Strongly agree		Agree	<input checked="" type="checkbox"/>	Disagree		Strongly disagree
----------------	--	-------	-------------------------------------	----------	--	-------------------

Q27d Accept commercial waste from small to medium sized local businesses

Strongly agree		Agree	<input checked="" type="checkbox"/>	Disagree		Strongly disagree
----------------	--	-------	-------------------------------------	----------	--	-------------------

Q28 What else could we do to increase re-use and recycling at recycling centres?

12: Measuring Success

We will use the following as a measure of success:

- Reduction of non-recyclable waste in waste analysis.
- Increased recycling rate and reduction in household waste.
- Food waste recycling available at flats.
- Activities taking place with partners and community groups.
- Number of sign ups to the commercial waste service.
- Items diverted for use at recycling centres.
- Ability to find alternative markets for hard to recycle items such as carpets, mattresses and plastic bags/ film.
- Increased social media following and engagement.
- Number of reports of litter and fly tipping and make it easier to report online.
- Number of events, workshops and talks to schools and community groups.

Q29 Are there any particular measures of success which you would like us to include?

- Less litter seen in our streets and on our highways.
- Increased successful prosecutions for fly tipping.

Overall

Q30 Do you have any other ideas or comments about our draft recycling and waste strategy?

Q30a Fair treatment

We want to make sure that the people you represent or works with are not disadvantaged by our waste strategies because of their:

- age
- sex
- disability
- ethnicity
- or any other 'protected characteristic' (defined in the Equality Act 2010).

Please let us know if there is anything you think we should bear in mind when making changes to the waste and recycling service, to ensure that that the people you represent or work with are not disadvantaged because of any aspect of their identity.

Q30b Is Tickenham Parish Council potentially interested in supporting the implementation of the waste strategy? If so we'll contact you via the email address you provided.

Yes, potentially interested

No thanks